

Government of West Bengal
Consumer Affairs Department
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Notification
Online Dashboard

WHEREAS, the Directorate of Legal Metrology, West Bengal under Consumer Affairs Department had introduced dashboard related reforms under 'Ease of Doing Business' to bring transparency in information dissemination and to help applicants know the minimum time in which their applications will be approved and system generated certificates will be issued through the e- Parimap portal for all services.

AND WHEREAS, Department for Promotion of Industry and Internal Trade, Government of India, has recommended to modify and develop a smart Dashboard having also the provision to further drill down for displaying application details.

NOW THEREFORE, the Directorate of Legal Metrology, West Bengal under Consumer Affairs Department, Government of West Bengal has decided to modify the existing online dashboard for all services it renders displaying the particulars such as Time Limit as prescribed under WBRTPS Act, no. of applications received, no. of applications approved; average, median, minimum and maximum time taken to obtain approval and also average fees paid by the enterprise/ applicant for availing of a particular service. The dashboard will also have the utility to further drill down and display date-wise and application-wise details like application no. and date, approval date, total fees paid by the enterprise/ applicant with break-up. The online dashboard will have to be updated daily/weekly/fortnightly/monthly preferably on real time and will reflect date and time of information updating.

This order will take immediate effect


Principal Secretary to the
Government of West Bengal